



New Product Limited Warranty Policy

Flatwork Technologies, LLC, dba Powerblanket® (hereafter “Manufacturer”) issues no warranties express or implied, made by Manufacturer on products manufactured or distributed by it except the warranty against defect in material and workmanship as set forth herein. Manufacturer warrants products sold as “new” to be free from defects in material and workmanship under normal and proper use and servicing for a period of one (1) year from the date of purchase by a retail customer, or eighteen (18) months from the date shipped from Manufacturer to an authorized dealer or distributor, whichever is shorter. **Manufacturer makes no other warranty or representation of any kind, expressed or implied, in fact or in law, including without limitation any warranty of merchantability or fitness for a particular purpose or use other than the limited warranty set forth above.**

The user of the Manufacturer’s products is expected to follow all operating instructions and make periodic checks and inspections to ensure the physical condition and performance of the product(s). Neither Manufacturer, nor its representatives, assumes any responsibility for results of the use of this product beyond the operation and performance of the product itself.

When Manufacturer’s product has been authorized to return for any inspection, repair, or replacement, it must be returned to an authorized dealer or distributor or the Manufacturer as specified by the Manufacturer. The return must come freight prepaid and in its original container, or in a manner conducive to proper shipping and handling procedures. Product(s) repaired, replaced, or shipped in accordance with manufacturers’ warranty policy for doing so will be returned freight prepaid. **Refunds will not be granted for warrantable product; instead an equal replacement product will be sent upon inspection of Warranty Claim Form information and the returned product.**

Exclusions from warranty consideration include, but are not limited to: normal wear and tear; abuse, misuse, or non-standard application; act of nature; lack of proper maintenance; unauthorized repair; unauthorized product modification; or rolled up blankets (they should be folded according to the instructions).

Product(s) subject to warranty must be reported to Manufacturer within 30 days from the date the product was determined to be defective. Upon request and subsequent authorization granted by Manufacturer, authorized returns must be sent within 60 days from having received the authorization.

A Manufacturer-issued Returned Material Authorization (RMA) number authorizing a product return must be acquired prior to sending any return. In addition, documentation of model, product serial number, dealer invoice number, dated proof of resale, and description of failure shall accompany all returns.

Manufacturer reserves the right to postpone, delay, or refuse warranty claim consideration for either unauthorized returns or returns made by dealers or distributors whose open and active accounts are past due or delinquent with respect to Terms and Conditions of Sale and other agreements.



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The dealer or distributor agrees that no warranties or other guarantees on any products covered by this New Product Limited Warranty Policy shall be made in excess of those made by Manufacturer. This agreement excludes Manufacturer or its representatives from all liability not covered in this Warranty.

Only the Manufacturer is authorized to make any warranty or representation other than as set forth in this New Product Limited Warranty Policy, and the customer may not rely on any other warranty or representation. All implied warranties are hereby disclaimed.

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